



We pride ourselves on offering our customers an outstanding level of customer service and this system will further boost our award-winning customer experience as we will be able to take a virtual look at any operational software issues and join staff on screen to train or advise on settings. We decided to launch Agri Link after the team here at Agrimech discovered 91% of all call outs were either setting changes, user error or lack of training. Not only did our customers have to wait for us to arrive, they had to pay for the travel costs and our engineer's time sitting in their vehicle traveling - we believe this is now an outdated way of working.

Benefits



Service anywhere

Regardless of where your machines are, or where our engineers are, we can log in from anywhere in the world instantly* to all your Agrimech products.



High security

Data between Agrimech and your machinery is secured in multiple ways, we use end to end encryption using a VPN (Virtual Private Network) over the internet.



Global hours

Depending on your chosen support plan, we can offer office hours, extended hours, 24/5 and 24/7 packages ensuring you are always supported.



Software security

Even in the unlikely event of someone gaining access to your network all Agrimech machinery code is written in Binary HEX, without the source code it's just unreadable.

What does it cost?

Basic

Yearly subscription	£250
Additional machines	+ £50**
Days	Monday to Friday
Times covered	8:30am to 4:30pm
Price per 15 minute block	£20*
Times covered	8:30am to 4:30pm

Advanced

Yearly subscription	£550
Additional machines	+ £110**
Days	Monday to Friday
Times covered	6am to 10pm
Price per 15 minute block	£30*
Times covered	before 8:30am and after 4:30pm

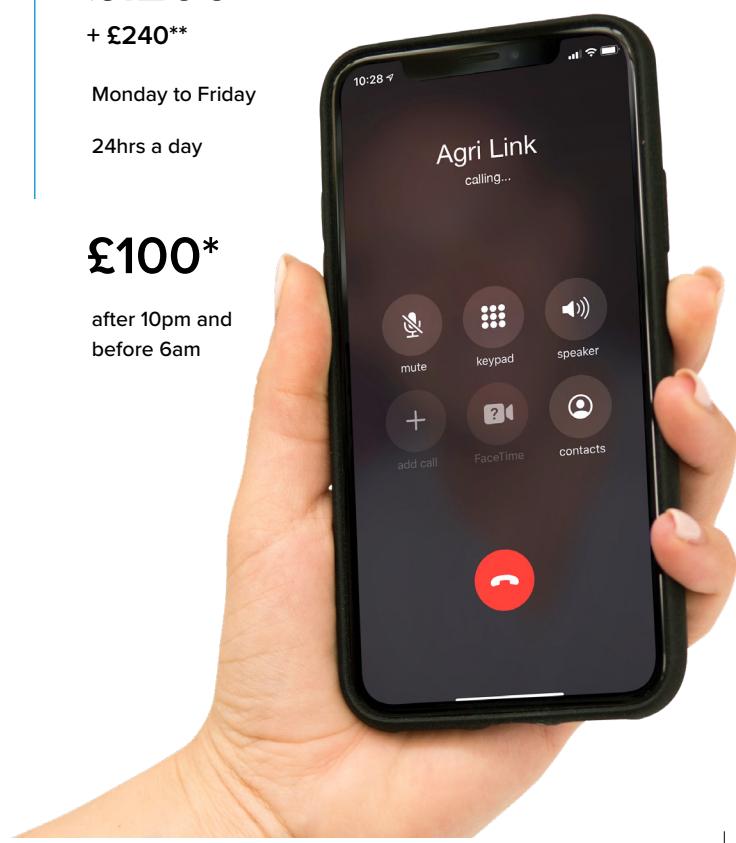
Pro

Yearly subscription	£1200
Additional machines	+ £240**
Days	Monday to Friday
Times covered	24hrs a day
Price per 15 minute block	£100*
Times covered	after 10pm and before 6am

24/7 cover, or countries outside the UK. Please call for a quote.

* Time slots are set and not counted in single minutes.

** Costs are subject to change; written details will be available.





AGRIMECH®



WWW.AGRIMECH.CO

+44 (0) 1354 638222 – WISBECH, UK +1 716-427-6050 – BUFFALO, NEW YORK +31 20 809 8177 – AMSTERDAM, NETHERLANDS +1 509-209-9911 SPOKANE, WASHINGTON

